KANNUR UNIVERSITY



FOURYEARUNDERGRADUATEPROGRAMME (KU-FYUGP)

BBA PROGRAMME

CURRICULUM AND SYLLABI

(2024ADMISSIONS ONWARDS)

	COURSE STRUCTURE							
Semester	Course Category	Code	Credit	Course				
	Discipline	KU1DSCBBA100	4	Management Concepts *				
	Specific	KU1DSCBBA101	4	Managerial Economics				
	Core Courses	KU1DSCBBA102	4	Business Statistics				
	(DSC)	KU1DSCBBA103	4	Business Communication				
		KU1DSCBBA104	4	Basic Concepts of Professionalism				
I	Ability	AEC1	3	English 1				
	Enhanceme nt Course (AEC)	AEC2	3	Additional Language 1				
	Multi- Disciplinary Courses (MDC)	KU1MDCBBA100	3	Fundamentals of Management				
	Discipline Specific	KU2DSCBBA100	4	Fundamentals of Accounting *				
	Core	KU2DSCBBA101	4	Business Environment				
	Courses (DSC)	KU2DSCBBA102	4	Business Mathematics				
		KU2DSCBBA103	4	Recent Trends in Marketing				
		KU2DSCBBA104	4	Emerging Applications in Management				
II	Ability	AEC3	3	English 2				
	Enhanceme nt Course (AEC)	AEC 4	3	Additional Language 2				
	Multi- Disciplinary Courses (MDC)	KU2MDCBBA100	3	E-Commerce				
	Discipline	KU3DSCBBA200	4	Marketing Management *				
	Specific Core	KU3DSCBBA201	4	Human Resource Management *				
	Courses (DSC)	KU3DSCBBA202	4	Quantitative Techniques for Business Decisions				
		KU3DSCBBA203	4	Business Laws				
III		KU3DSCBBA204	4	Information Technology for Managers				
		KU3DSCBBA205	4	Fundamentals of Stock Trading				
		KU3DSCBBA206	4	Auditing				
	Value Added Courses (VAC)	KU3VACBBA200	3	Ethos of Management				

	Multi-				
	Disciplinary Courses (MDC)			3	Kerala Studies
	Discipline	KU4DSCBBA2	200	4	Organisational Behaviour
	Specific	KU4DSCBBA2	201	4	Operations Management
	Core Courses (DSC)	KU4DSCBBA202		4	Financial Management
IV	Value Added	KU4VACBBA200		3	Corporate Governance & CSR
	Courses (VAC)	KU4VACBBA	201	3	Personality Development & Employability Skills
	Skill Enhanceme	KU4SECBBA2	200	3	Computerised Office Management
	nt Courses (SEC)				
	Discipline	KU5DSCBBA3	300	4	Cost Accounting
	Specific	KU5DSCBBA3	301	4	Fundamentals of Research
	Core Courses	KU5DSCBBA3	302	4	International Business
	(DSC)	KU5DSCBBA3	303	4	Financial Services
V	Skill Enhanceme nt Courses (SEC)	KU5SECBBA300		3	EXCEL
	Discipline Specific Elective (DSE)	KU5DSEBBAM 300	M1	4	Consumer Behaviour
		KU5DSEBBAH 300	H1	4	Human Resource Development
		KU5DSEBBAF 300	F1	4	Portfolio Management
	Discipline	KU6DSCBBA3	00	4	Management Accounting
	Specific	KU6DSCBBA3	01	4	Banking Practices
	Core Courses	KU6DSCBBA3	02	4	Entrepreneurship Development
	(DSC)	KU6DSCBBA3	03	2	INTERSHIP
	Discipline Specific	KU6DSEBBA M300	M2	4	Retail Management
VI	Elective (DSE)	KU6DSEBBA H300	H2	4	Industrial Relations
		KU6DSEBBA F300	F2	4	Financial Derivatives
	Skill Enhanceme nt Courses (SEC)	KU6SECBBA 300		3	Event Management
	Discipline Specific	KU7DSCBBA 400		4	Advanced Research Methodology
	Core Courses	KU7DSCBBA 401		4	Income Tax

	(DSC)	KU7DSCBBA 402		4	Working Capital Management
	Discipline Specific	KU7DSEBBA M400	M3	4	Advertising & Media Management
	Elective (DSE)	KU7DSEBBA M401	M4	4	Services Marketing
VII		KU7DSEBBA M402	M5	4	Marketing Research
		KU7DSEBBA H400	Н3	4	Counselling & Negotiation Skills
		KU7DSEBBA H401	H4	4	Compensation Management
		KU7DSEBBA H402	H5	4	Organisational Development
		KU7DSEBBA F400	F3	4	Insurance Management
		KU7DSEBBA F401	F4	4	Export Import Policies and Practices
		KU7DSEBBA F402	F5	4	Behavioural Finance
	Discipline Specific Elective	KU8DSEBBA KU8DSEBBA M400	M6	4	Intenational Marketing
	(DSE)	KU8DSEBBA M401	M7	4	Logistics Management
		KU8DSEBBA M402	M8	4	Brand Management
		KU8DSEBBA M403	M9	4	Salesmanship
		KU8DSEBBA M404	M10	4	Customer Relationship Management
		KU8DSEBBA M405	M11	4	Digital Marketing
VIII		KU8DSEBBA H400	Н6	4	HR Analytics
, 111		KU8DSEBBA H401	H7	4	Performance Management
		KU8DSEBBA H402	Н8	4	Strategic Human Resource Management
		SKU8DSEBB AKU8DSEBB AH403	H9	4	Labour Laws
		KU8DSEBBA H404	H10	4	Training & Development
		KU8DSEBBA H405	H11	4	Human Resource Information System
		KU8DSEBBA F400	F6	4	Management Control Systems
		KU8DSEBBA F401	F7	4	Project Management

	KU8DSEBBA F402	F8	4	International Financial Management
	KU8DSEBBA F403	F9	4	GST
	KU8DSEBBA F404	F10	4	International Finance Reporting Standards
	KU8DSEBBA F405	F11	4	Advanced Financial Management

KU1DSCBBA100:Management Concepts and Principles

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
I	DSC	100-199	KU1DSCBBA100	4	4

Learning	Learning Approach (Hours/ Week) Marks Distribution					Duration of
Lecture	Practical/ Internship	Tutorial	СЕ	ESE	Total	ESE (Hours)
4	0	4	30	70	100	2

Course Description: Management concepts and principles is a foundational course which helps to develop managerial skills among students.

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	1. Understand the fundamentals concept of management.	U
2	2. Learn the concepts and competence of planning	U
3	3. Acquire the knowledge of Organization and & staffing.	U
4	4. Understand the importance of effectiveness of directing & coordination	U
5	5. Analyse the importance, process & types of controlling.	An
6	6. To learn about the managerial idea, in the field of Management	A

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

	PSO 1					PSO 6	
CO 1	✓			✓			
CO 2		√			√		
CO 3			✓				✓
CO 4			✓			✓	
CO 5	√			✓			

COURSE CONTENTS

M O D U L E	U N I T	DESCRIPTION	HOURS
	MO	DULE TITLE	
	1	Introduction to Management	15
		a)Definition- nature- scope	
		b) levels of management-	
	2	School of Management thought	
1		a) classical, Neo-classical and Modern Approaches of Management,	
-	3	functions of management	
		a) planning, organising, staffing, directing, controlling	
		b) Roles of a manager	
	4	Scientific and modern Management in detail	
		a) Scientific management- meaning- principles, techniques	
		b) Modern management- concept, principles	

	MO	DULE TITLE	
	1	Planning and Decision Making	15
2	2	Planning: meaning- nature and purpose	
2	3	types of planning- planning process	

Decision making: meaning- importance techniques of decision making

Management by Objectives- features- steps

5

c) Contemporary approaches in school of management thought

	MO	DULE TITLE	
	1	Organising- meaning- nature and purpose	15
	2	Organization	
2		a) Organization-meaning	
3		b) Dimension of structure- horizontal and vertical dimensions- formal and informal organization	
		c) Delegation of authority- Decentralisation- Departmentation- Span of management.	
	3	Staffing-meaning-definition-importance-elements.	

	MO	DULE TITLE	
	1	Directing	10
		a) Directing: meaning- nature and scope - elements of directing	
	2	Elements of Directing	
4		a) Supervision, Motivation	
		b) Leadership, Communication	
	3	controlling:	
		a) Controlling: meaning- need- process of control- types- Techniques of control.	

Teacher Specific Module	5
For effective learning teachers can use group activities like role- play and	
demonstrations and employ case studies of experts in the field.	

- 1. KS Chandrasekaretal, History of Management Thoughts, Vijaynicole
- 2. C.B.Gupta, Management Theory and Practice -Sultan chand& sons
- 3. L.M.Prasad, Principles and practice of Management- Sultan chand& sons
- 4. T N Chhabra, Principles, and practice of Management- DhanpatRai& Co.
- 5. Manmohan Prasad, Management concepts and practice –Himalaya Publishing House

E	valuation Type	Marks
End Sem	ester Evaluation	70
Continuo	us Evaluation	30
a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	100

KU1DSCBBA101MANAGERIAL ECONOMICS

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
I	DSC	100-199	KU1DSCBBA101	4	4

Learning	Approach (Hou	rrs/ Week)	Mar	ks Distribut	ion	Duration of	
Lecture	Practical/ Internship	Tutorial	CE	ESE	Total	ESE (Hours)	
4	0	0	30	70	100	2	

Course Description: Managerial economics is concerned with concepts of economics demand and supply functions, production function and cost analysis from a managers' perspective. These topics enable students to analyse changing demand and supply conditions and also to manage production function effectively.

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	Help the students understand the basic concepts of managerial economics	U
2	Introduce the students to the concepts of demand and supply	U
3	Provide a basic understanding about market structures	U
4	Help the students develop a basic understanding about production function and cost analysis	U

*Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

	PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	PSO 7
CO 1	✓			✓			

CO 2		✓			✓		
CO 3			✓				✓
CO 4			✓			✓	
CO 5	✓			✓			

COURSE CONTENTS

M O D U L	U N I T	DESCRIPTION	HOURS
	MO	DULE TITLE: INTRODUCTION TO MANAGERIAL ECONOMICS	15
	1	Meaning, nature & scope of managerial economics	2
1	2	Opportunity cost - time value of money - marginalism	4
	3	Risk, Return, profits, business cycle	4
	4	Micro vs. Macro Economics	5

	МО	DULE TITLE: DEMAND AND SUPPLY ANALYSIS	20
	1	Meaning of demand – Types of demand	2
2	2	Determinants of demand - Elasticity of Demand	5
2	3	Law of Demand - Demand Forecasting	5
	4	Marginal utility analysis –equi-marginal utility - indifference curve	5
	5	Concept of supply – equilibrium point	3

		DULE TITLE: MARKET CLASSIFICATION & PRICING RATEGIES	10
3	1	Perfect competition - price and output determination under perfect competition	3
3	2	Monopoly - Monopolistic Competition - Oligopoly - Duopoly	2
	3	Pricing – objectives, factors & general considerations	2.5
	4	Methods of pricing - price discrimination	2.5

	МО	DULE TITLE: PRODUCTION & COST ANALYSIS	15
4	1	Concept of production – factors of production – production function	3
	2	Law of returns to scale - economics of scale- law of variable proportion	6
	3	Break even analysis - producer's equilibrium	2.5
	4	Cost classification - different cost concepts – cost output relationship	3.5

	Teacher Specific Module	5
5	Help students to review market conditions and economic situations prevailing in their pertinent market. They may also be asked to understand the structure of the market.	

- 1. P.L. Mehta, Managerial Economics Analysis, Problems & Cases Sultan Chand & Sons.
- 2. RL Varsheny and K L Maheshwari, Managerial Economics Sultan Chand Publications
- 3. S.Shankaran, Managerial Economics Margram Publications
- 4. Joel Dean, Managerial Economics Prentice Hall of India Pvt. Ltd.,-NewDelhi.

E	valuation Type	Marks
End Sen	nester Evaluation	70
Continuo	ous Evaluation	30
a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	100

KU1DSCBBA102:BUSINESS STATISTICS

Sem	ester	Course Type	Course Level	Course Code	Credits	Total Hours
-	I	DSC	100-199	KU1DSCBBA102	4	4

Learning	Approach (Hou	Veek) Marks Distribution				
Lecture	Practical/ Internship	Tutorial	CE	ESE	Total	Duration of ESE (Hours)
4	0	0	30	70	100	2

Course Description: Business statistics introduces students to various statistical tools and helps students to analyse business data so as to understand business trends and patterns.

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	Understand the basics of statistics, its importance and applications in various areas of study.	U
2	Explain the techniques of data, collection, tabulation and presentation of data.	U
3	Apply the measures of central tendency to the statistical data and evaluate the measures of dispersion to solve practical problems.	A
4	Solve a range of problems using the techniques covered	Е
5		

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

PSO 1	PSO 2	PSO 3	PSO 4	PSO 5	PSO 6	PSO 7

CO 1	✓			✓			
CO 2		√			√		
CO 3			✓				✓
CO 4			✓			✓	
CO 5	✓			✓			

COURSE CONTENTS

M O D U L E	U N I T	DESCRIPTION	HOURS					
	MO	DULE TITLE						
	1	Introduction to Statistics	15					
		a) Meaning, Definition, Features, Importance, Application and limitations of statistics.,						
1	2	Data Collection and Analysis: Methods of Data Collection, Primary and Secondary Data						
	3	Classification and Tabulation, Presentation of data - Diagrams, Charts and Graphs.						
	MODULE TITLE							
	1	Measures of Central Tendencies, Dispersion, Skewness & Kurtosis	15					
	2	Meaning, measures of Central Tendency-						
2	3	Arithmetic Mean, Weighted Arithmetic Mean, median, mode, geometric mean and harmonic mean (Theory & Problems)						
	4	Properties of dispersion - Range, Quartile Deviation, Mean Deviation from Mean and Median, Standard Deviation and coefficient of variation.						
	5	Skewness-meaning, difference between dispersion and skewness, Concept of Kurtosis						

	MODULE TITLE	
	: VIC/1/C/1/cP ₂	

1	Time Series	15
2	Meaning, Components of time series,	
	a) Calculation of Secular Trend-Moving Average method	
	b) odd and even period moving average and method of Least Squares,	
	c) Practical application of time series	

	MC	DULE TITLE	
	1	Correlation & Regression	10
		a) Meaning, Definition and Use of Correlation, Covariance, Scatter diagram,	
4	2	Types of correlation, Karl Pearson's correlation coefficient, Spearman's Rank correlation, Probable Error.	
		a) Regression- Meaning and utility of Regression analysis, Comparison between Correlation and Regression,	
		b)	
	3	Regression lines –X on Y, Yon X, Regression Equations and Regression Coefficients.	

	Teacher Specific Module	5
5	Helps students to analyse data pertaining to key sectors of the economy with the use of time series, correlation, regression etc.	

- 1. Levin R. I.& Rubin D. S. (2014). Statistics for Management. Delhi: Pearson.
- 2. Pillai & Bagavathi (2016) Statistics, Theory and Practice, S Chand Publishing
- 3. SP Gupta (2017). Statistical Methods, Sultan Chand and Sons
- 4. SC Gupta (2018). Fundamentals of Statistics, Himalaya Publishing House
- 5. Sharma J K, "Business Statistics", Pearson Education
- 6. S.C. Gupta & V.K. Kapoor. Fundamental of Mathematical statistics

E	valuation Type	Marks
End Sen	nester Evaluation	70
Continuo	ous Evaluation	30
a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	100

KU1DSCBBA103:BUSINESS COMMUNICATION

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
I	DSC	100-199	KU1DSCBBA103	4	4

Learning	Approach (Hou	Mar	Duration of			
Lecture	Practical/ Internship	Tutorial	СЕ	ESE	Total	ESE (Hours)
4	0	4	30	70	100	2

Course Description: The course aims at making concrete efforts to prioritise the importance of communications skills in Business. It also provides framework on how communication shapes organisational culture and aids decision making.

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	To provide an overview of the basic concepts,process,types and importance of communication	U
2	To develop effective listening skills in students so as to enable them to comprehend instructions and become a critical listener	A
3	To develop proficiency in oral and written communication	A
4	To help students to acquaint with application of communication skills in the Business World	A

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

	PSO 1	PSO 2					
CO 1	√			√			
CO 2		✓			✓		
CO 3			✓				√
CO 4			✓			✓	
CO 5	√			✓			

COURSE CONTENTS

M O D U L E	U N I T	CONTENTS	HOURS		
	MO	DULE TITLE - Introduction to business communication	15		
		a) Business Communication - Meaning - Definition - Objectives			
	1	b) Features, importance and need for Business Communication			
1	2	Process of communication- Elements of communication- Principles of communication - 7C's			
	3 Barriers of communication- Physical barriers, Linguistic barriers, Socio cultural barriers, Workplace barriers, Semantic barriers				

MODULE TITLE: Types and Channels of communication

15

Types of Communication-Verbal communication, Nonverbal communication (Kinesics, Proxemics and Chronemics), Written communication, Visual communication, Audio visual communication.

Channels of Communication- Phone call - Text message- Email

Video & radio- Social media,

MC	DULE TITLE: Business Letter and Business Reports	15
	a)Business Letter- Meaning - need - characteristics	
	b) Importance and functions of Business Letter	
	c) Layout and Types of Business letters	
1		
	a) Business Report- Characteristics and objectives	
	b) Elements of Business report	
	c) Layout and types of Business Report	
2		
	1	b) Importance and functions of Business Letter c) Layout and Types of Business letters a) Business Report- Characteristics and objectives b) Elements of Business report c) Layout and types of Business Report

	MO	DULE TITLE: Communication for Employment	10
	1	Employment and communication- Meaning - need & importance	
4	2	Resume & curriculum vitae -Layout of a resume- Tips for the preparation of resume- Resume Vs curriculum vitae	
	3	Interview- Types of interview- Before ,during and after the interview- Do's and don'ts of interview	

	Teacher Specific Module	5
5	Directions: For effective understanding and application of the concepts and to equip students with practical knowledge, teachers can use case study, role pla, seminar presentations and other appropriate method.	

- Principles and practice of Commercial Correspondence Stephonson& James
- 2. Organisational communication : The effective management Philip Louis V
- 3. Technical communication: Principles and practice Raman, Meenakshi & Sharma and Sangeeta

Suggested Readings:

- 1. Ghanekar A- Communication Skills for Effective Management, Everest Publishing House Pune
- 2. Parson, C J and Hughes Written Communication for Business Students
- 3. Frailley L E Handbook of Business Letters

Evaluation Type	Marks
End Semester Evaluation	70
Continuous Evaluation	30

a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	100

KU1DSCBBA104:BASIC CONCEPTS OF BUSINESS PROFESSIONALISM

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
1	DSC	100-199	KU1DSCBBA104	4	4

Learning	Approach (Hou	Mar	Duration of				
Lecture	Practical/ Internship	Tutorial	СЕ	ESE	Total	ESE (Hours)	
4	0	4	30	70	100	2 hrs	

Course Description: This course aims to provide students with to develop a clear understanding about the basics of business professionalism in the workplace. This course also introduces students to the concepts of Socio-cyber Informatics and Digital Marketing.

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	To demonstrate an understanding of professionalism in terms of workplace behaviours and workplace relationship	U
2	To impart knowledge about Data Analytics techniques to extract meaningful insights from data and using these insights to improve business performance.	A
3	To have an understanding of socio-cyber informatics and related topics like the cyber ethics, cybercrimes and cyber addiction	U
4	To familiarize students with the concept of digital marketing and its current and future evolutions	A

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

	PSO 1	PSO 2					
CO 1	✓			√			
CO 2		√			✓		
CO 3			✓				✓
CO 4			√			√	
CO 5	✓			✓			

COURSE CONTENTS

M O D U L E	U N I T	DESCRIPTION	HOURS
	MO	DULE TITLE: Professionalism	15
1	1	Meaning of Professionalism- Traits and qualities of a good professional-professional skills-important soft skills for business success	
	2	Professionalism in Communication- Professionalism in verbal and written communication	
	3	Professional Presentation- Email Etiquette-Rules Do's and Don'ts	

	MO	DULE TITLE: E-Learning	15
	1	Introduction-Benefits and Drawbacks of E-Learning	
2	2	Online Education- Digital age learners – Knowledge resources on Internet	
	3	E-Books- Audio, Video and other means of E-Learning.	
	4	E-Learning in India	

	МО	DULE TITLE: Business Data Analytics	15
	1	Meaning of Business Data Analytics	
3	2	Sources of Data-Importance of Data quality- Dealing with missing or incomplete data	
	3	Role of Data Scientist in Business and Society-Role of Artificial intelligence in E-Business	
	4	Ethical and legal consideration in Business Data Analytics	

	MO	DULE TITLE: Socio Cyber Informatics and Digital Marketing	10
		a) IT and Society- New opportunities and threats	
4	1	b) Cyber Ethics-Cyber Crimes-Types of Cyber crimes-Cyber Addiction-Information Overload-	
4		c) Health Issues of Computer Usage –E-Waste	
	2	a) Digital Marketing-Meaning –Need for digital marketing- Advantages and Disadvantages of Digital Marketing	
		b) Types of Digital Marketing	

	Teacher Specific Module	5
5	Directions: Teachers can use real world examples and case studies to illustrate key concepts. Teachers can add more practical components to make the students familiarise with the recent technological advancements and application software.	

- 1. Professional Business Skills- Lee Pelitz
- 2. V Rajaraman Introduction to Information Technology
- 3. Damian Rayan- Understanding Digital Marketing

Suggested Readings:

- 1. Peter Norton- Introduction to computers
- 2. Godfrey Parkin-Digital Marketing Strategies.

E	valuation Type	Marks
End Sen	nester Evaluation	70
Continuous Evaluation 30		30
a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	100

KU1MDCBBA100:FUNDAMENTALS OF MANAGEMENT

Semester	nester Course Type Course Level		Course Code	Credits	Total Hours
I	I MDC 100-199		KU1MDCBBA100	3	3

Learning	Approach (Hou	rrs/ Week)	Mar	Duration of				
Lecture	Practical/ Internship	Tutorial	CE	ESE	Total	ESE (Hours)		
3	0	0	25	50	75	1.5		

Course Description: This course aims at familiarising the students with the fundamental managerial concepts

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	Understand the basics of management and evolution.	U
2	Familiarise with functions and practices of management	U
3	Understand the role and required managerial skills	U
4	Describe the emerging trends in management	A

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

	PSO 1	PSO 2					
CO 1	✓			✓			
CO 2		✓			✓		
CO 3			✓				✓
CO 4			✓			✓	
CO 5	✓			✓			

COURSE CONTENTS

M O D U L E	U N I T	DESCRIPTION	
	MO	DULE TITLE	
1	1	Introduction to Management	10
1		a)Management : Meaning, Definition, Features, Scope, Objectives,	
		b) Levels of management and Evolution	

	MO	DULE TITLE	
	1	Functions of Management	10
2	2	Functions of management:	
_	3	Planning, IOrganising,	
	4	Staffing, Directing and Controlling	
	5	Staffing, Directing and Controlling- Meaning, Definition, Importance and process	

		МО	DULE TITLE	
3	3	1	Role of Manager in an Organisation	10
		2	Role of manager in an organisation:	

a) Managerial skills and Personal skills, Team building
b) Developing team and Team work,
c) Empowerment and Delegation.

4	MO	DULE TITLE	
	1	Emerging Concepts in Management	10
		a) Emerging Concepts :	
	2	Total Quality Management, Total Productive Maintenance,	
		a) Change Management, Stress Management,	
		b) Green Management	
	3	Logistics management.	

	Teacher Specific Module	5
5	Directions: Teachers can make use of group activities that involves managerial functions like planning, allocation of work, decision making, leadership skills etc.	5

- Richard I. Levin and David S. Rubin, Statistics for Management, Prentice Hall ofIndia, latest edition.
- S.P.Gupta, Statistical Methods, Sultan Chand.
- Sanchetti and Kapoor, Statistics, Sultan Chand.
- G.C.Beri, Statistics For Managemet, Tata McGraw Hill.
- J.K. Sharma, Business Statstics:Pearson.
- Levine Krebiel&Bevenson, Business Statistics, Pearson edition, Delhi.
- S.D. Sharma, Operations Research, Kedarnath Ramnath and Company.
- R. Pannerselvam, Operations Research, Prentice Hall International, 3e,2012.
- J.K. Sharma, Operations Research: Theory and applications, 5e, Macmillian, 2013.

• Anderson, Sweeney, Williams, Camm, Martin, Quantitative Methods for Business, 12e, Cengage Learning, 2013.

E	valuation Type	Marks
End Sen	nester Evaluation	50
Continuo	us Evaluation	25
a)	Test Paper- 1	
b) Test Paper-2		
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	75

KU2DSCBBA100:FUNDAMENTALS OF ACCOUNTING

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
II	DSC	100-199	KU2DSCBBA100	4	4

Learning Approach (Hours/ Week) Marks Distribution						Duration of		
Lecture	Practical/ Internship	Tutorial	CE	ESE	Total	ESE (Hours)		
4	0	0	30	70	100	2		

Course Description: Fundamentals of accounting course is a foundation course that enables students to learn basics of accounting and help them to learn how to identify and record transactions in the books of accounts. It also helps to prepare final accounts of sole trading concerns. This course equips students to improve proficiency in accounting of issue of shares of companies.

Course Prerequisite: NIL

CO No.	Expected Outcome	Learning Domains
1	Understands accounting basic concepts and rules	U
2	Develops skills in recording transactions in the basic books of accounting	A
3	Prepares final accounts of sole trading	A

	concerns	
4	Understand basics of companies and develops skills in accounting of shares	R &U

Course Outcomes:

*Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

	PSO	PSO			PSO		PSO
	1	2	3	4	5	6	7
CO 1							
CO 2							
CO 3							
CO 4							
CO 5							

COURSE CONTENTS

M O D U L E	U N I T	DESCRIPTION	HOUR S
	MC	DULE TITLE	
	1	Introduction to Accounting:	10
1		a) Meaning and Definition of Accounting,	
		b) basic accounting concepts	
	2	Objectives of Accounting	

3	Accounting Cycle or Process	
	a) Rules of debit and credit	
	b) accounting equation	

2	I	Recording of transactions	15
	1	Journal- meaning and preparation of journal	2
_	2	Ledger- meaning, types and posting	3
2	3	subsidiary books: cash books-types, purchase book, sales book, purchase returns book, sales returns book	4
	3	journal proper-meaning and drafting	3
	4	trial balance- meaning, features, objectives methods of preparation	3

	Fin	al accounts of sole trading concern	15
	1	Meaning of final accounts, Manufacturing account- meaning and preparation	
	2	Trading account	
		a) meaning and objectives	
3		b) proforma of trading account and preparation	
		c) profit and loss account- meaning, proforma and preparation	
	3	Balance sheet	
		a) Meaning, grouping and marshalling	
		b) Proforma	
	4	Final accounts with adjustments for Outstanding and Prepaid	5

	Expenses, Accrued and Unearned incomes and Closing Stock.	

	Coı	mpany accounts	15
1	1	Meaning, Definition and features of companies	
4	2	Types of Companies	
	3	Meaning of Shares and Share Capital	
	4	Types of shares	
	5	Accounting Entries for Issue of Shares, Forfeiture of Shares, and Re-issue of Shares.	

	Teacher Specific Module	5
5	Collect actual financial data of sole proprietor by observation and interview and prepare journal, ledger and balance sheet and submit report, like tasks to familiarize the accounting process	5

- 1. Grewal TS: Double entry book keeping, Sulthan Chand Publishers
- 2. Shukla and Grewal: Advanced accounting, S Chand
- 3. SP Jain and KL Narang: Advanced Accounting Principles of accounting, kalyani
- 4. Guptha and Radhaswamy: Advanced Accounting
- 5. RL Guptha and M Radhaswamy: Advanced Accountancy, Sulthanchand and sons

Ev	valuation Type	Marks
End Se	mester Evaluation	70
Continu	ous Evaluation	30
a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	100

KU2DSCBBA101:BUSINESS ENVIRONMENT

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
II DSC		100-199	KU2DSCBBA101	4	4

Learning Approach (Hours/ Week)			Marks Distribution			Duration of			
Lecture	Practical/ Internship	Tutorial	CE	ESE	Total	ESE (Hours)			
4	0	0	30	70	100	2			

Course Description: This course gives the basic knowledge and understanding regarding various components of business environment..

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	
1	To impart knowledge on the concept of business environment and its significance.	U
2	To know the economic environment factors and significance of global environment.	U
3	To know the significance of social environment in business and impact of culture on business.	U
4	To understand the role of legal, political and technological environment on business	U

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

		PSO 2					
CO 1	√			√			
CO 2		✓			√		
CO 3			✓				✓
CO 4			✓			✓	
CO 5	✓			√			

COURSE CONTENTS

M O D U L E	U N I T	DESCRIPTION	HOURS
	Business and its Environment		15
	1	Meaning, Nature, Significance, Objectives of business environment	
1	2	Types of business environment, Elements of internal and external business environment	
	3	Environmental analysis-Meaning, Process, Importance and Limitations	
	4	Techniques of environmental analysis-SWOT Analysis, ETOP,QUEST, BCG Matrix	

2	Economic and Global Environment		
	1	Meaning, Factors of economic environment-Micro economic and Macro economic factors	
	2	Economic Planning-Concept, objectives, Significance of economic planning, The planning machinery in India-NITI Ayog, National Development Council (Functions only)	
	3	Recent Industrial Policy-Make in India Policy, Start-up Policy (Brief	

	concepts only)	
4	Global Environment-Meaning, Significance, Globalization-Meaning, Stages of globalization, Impact of globalization on Indian business	
5	Foreign Direct Investment-Meaning, Determinants of FDI, Advantages and disadvantages of FDI	

	Soc	ial and Cultural Environment	15
	1	Social environment-Meaning, Elements of social environment, Significance of social environment in business	
3	2	Social Responsibilities of Business-Concept, Nature, Arguments for and against social responsibilities	
	3	Cultural Environment-Meaning, Concept and Nature of culture, Elements of culture, Impact of culture on business	

	Poli	tical, Legal and Technological Environment	
	1	Political Environment- Meaning, Importance, Factors affecting political environment, Role of Government in business	10
4	2	Legal Environment-Meaning, Legal factors affecting business, Environment Protection Act, 1986, Competition Act 2002, Consumer Protection Act 2019	
	3	Technological Environment-Meaning, Factors governing technological environment, Impact of technological environment on business	

	Teacher Specific Module	5
5	Directions: Students may be asked to identify a prospective business opportunity in their locality and may be asked to perform a SWOT analysis of the same.	
		5

- Dr. C.B. Gupta (Reprint 2022) ,Business Environment, Sultan Chand & Sons 12th Revised Edition
- 2. Dr. Francis Cherunilam(2019), Business Environment Text & Cases, Himalaya Publishing House, 27th Revised Edition
- 3. K. Chidambaram and V Alagappan, Business Environment, Vikas Publishing House Pvt Ltd.

Suggested Readings:

1. Aswathapa, K. (2014), Essentials of Business Environment: Text, Cases and Exercise, Himalaya Publishing House Pvt. Ltd, 12th Revised Edition.

E	valuation Type	Marks	
End Sen	nd Semester Evaluation 70		
Continuo	us Evaluation	30	
a)	Test Paper- 1	5	
b)	Test Paper-2	5	
c)	Assignment	10	
d)	Seminar	10	
e)	Book/ Article Review		
f)	Viva-Voce		
g)	Field Report		
	Total	100	

KU2DSCBBA102:BUSINESS MATHEMATICS

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
II	DSC	100-199	KU2DSCBBA102	4	4

Learning	Approach (Hou	rs/ Week)	Mar	ks Distribut	ion	Duration of	
Lecture	Practical/ Internship	Tutorial	CE	ESE	Total	ESE (Hours)	
4	0	0	30	70	100	2	

Course Description: This course aims at making the students realise the possibilities of integrating mathematical equations in business decision making.

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	Understand Commercial Arithmetic and its applications	U
2	 Application of AP and GP in solving commercial application problems. 	A
3	 Understand the difference between mathematical equations and inequalities and their solutions 	An
4	 Demonstrate the application of matrices in solving business problems. 	Е
5		

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

	PSO 1			PSO 4			
CO 1	✓			✓			
CO 2		✓			✓		
CO 3	•		✓				√
CO 4			✓			✓	
CO 5	√			✓			

COURSE CONTENTS

M O D U L E	U N I T	DESCRIPTION	HOURS
	MO	DULE TITLE	
	1	Commercial Arithmetic	15
		a)Simple Interest, Compound Interest including yearly and half yearly calculations,	
1		b) Concept and problems of present value and amount of sum types of annuities, Continuous Compounding.	
	2	Meaning and applications of appreciation, depreciation and sinking fund.	
		a) Ratios and Proportions Duplicate-triplicate and sub-duplicate of a ratio.	
	3	Proportions- third, fourth and inverse proportion – problems.	

	МО	DULE TITLE	
	1	Theory of Equations	15
2	2	Introduction – Meaning - Types of Equations – Simple or Linear Equations and Simultaneous Equations (only two variables), Elimination and Substitution Methods only.	
	3	Quadratic Equation - Factorization and Formula Method ($ax^2 + bx + c = 0$ form only). Simple problems	
	4	Application of equation in business.	

	MC	DULE TITLE	
	1	Progression	15
•	2	Meaning-Types of Progression-Arithmetic Progression –	
3		a) Finding the 'nth' term of AP and Sum to 'nth' term of AP. Insertion of Arithmetic Mean.	
	3	Geometric Progression – Finding the 'nth' term of GP and sum to 'nth' term of GP and insertion of Geometric Mean-problems	

	MC	DULE TITLE	
	1	Matrices & Determinants	10
4		a) Definition, Types of Matrices, Equality of Matrices, Matrix operations: Addition, Subtraction,	
-	2	Scalar Multiplication and Multiplication of Matrix; Transpose of Matrix, Determinant of matrix, Inverse of Matrix,	
	3	Solving of Equations by Cramer's Rule, Matrix Inverse method, Rank of a Matrix.	

	Teacher Specific Module	5
5	Directions Help the students practically apply mathematical concepts to analyse the performance of business organisations.	5

- 1. Sancheti&Kapoor: Business Mathematics and Statistics, Sultan Chand
- 2. Padmalochan, H. (2015). *A Text Book of Business Mathematics*, New Delhi: Sultan Chand and Sons.
- 3. G K Ranganath& T V Narasimha Rao. *Business Mathematics*. New Delhi: Himalaya Publishing House.
- 4. Madappa, Mahadi Hassan, M.IqbalTaiyab –Business Mathematics, Subhash Publications
- 5. Saha: Mathematics for Cost Accountants, Central Publishers.
- 6. Azharuddin: Business Mathematics, Vikas Publishers.
- **7.** R.S Bhardwaj: MathematicsforEconomics&Business

E	valuation Type	Marks
End Sen	nester Evaluation	70
Continuo	ous Evaluation	30
a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	100

KU2DSCBBA103:RECENT TRENDS IN MARKETING

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
II	DSC	100-199	KU2DSCBBA103	4	4

Learning	Approach (Hou	rs/ Week)	Mar	ks Distribut	ion	Duration of		
Lecture	Practical/ Internship	Tutorial	СЕ	ESE	Total	ESE (Hours)		
4	0	4	30	70	100	2 hrs		

Course Description: The course aims to provide a sound understanding of the basic principles of marketing management and the recent trends in marketing and its application in modern day business and industry.

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	To provide basic knowledge of Marketing and its concepts	U
2	To assist students in understanding the role, relevance, elements, and principles of digital marketing and communications in the overall marketing context	A
3	To familiarise students with social media marketing, the various channels through which it operates, and its role in marketing strategy	U
4	To develop an understanding of other recent trends in marketing and applicable knowledge in various business field.	A

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

				PSO 4			
CO 1	✓			✓			
CO 2		✓			✓		
CO 3			✓				✓
CO 4			√			√	
CO 5	√			✓			

COURSE CONTENTS

M O D U L	U N I T	DESCRIPTION	HOURS
	МО	DULE TITLE: Introduction to Marketing	15
1		Marketing-Meaning, Definition-Features-Importance	
1		Marketing Environment-Meaning-Types	
	1	Marketing Mix- Elements of Marketing Mix	

	MO	DULE TITLE: Introduction to Digital Marketing	15
	1	Digital Marketing- Meaning and concept-Need for digital marketing	
2	2	Advantages and Disadvantages of Digital Marketing- Difference between Traditional marketing and Digital Marketing	
	3	Process of Digital Marketing-Steps in Digital Marketing process	

	MC	DULE TITLE: Social Media Marketing	15
		Social Media Marketing –Meaning- Features-Advantages- Disadvantages	
3	1	Social Media Platforms- Social networking sites(Facebook,Instagram,Twitter,LinkedIn,Content Marketing, Marketing)Blogging platform-Messaging platform-Video sharing platform-Social voting and commenting platform(Meaning only)	
		Process of Social Media Marketing-How to start Social Media Marketing	

	MO	DULE TITLE: Recent Trends in Marketing	10
	1	Recent trends in Marketing- Email marketing(Meaning-Features and steps)	
4		Kiosk Marketing(Meaning-Features)	
		Influencer Marketing(3 R's of Influencer marketing- Relevance,	
		Reach Resonance-Benefits of Influencer Marketing)	
		Green Marketing (Meaning and benefits)—Chat bot marketing (Meaning Only)	

	Teacher Specific Module	5
5	<i>Directions:</i> For effective understanding of the concepts and to equip students with practical knowledge teachers can use case study, role play and other	
	methods	

- 1. Philip Kotler- Marketing Management
- 2. P K Agarwal- Marketing Management
- 3. S A Sherlekar Modern Marketing
- 4. Ian Chaston- New Marketing Strategies
- 5. Stanton, Etzel and Walker- Marketing Management

Suggested Readings:

- 1. S P Bansal Marketing Management
- 2. Chhabra, T.N., Principles of Marketing
- 3. Rajan Nair and Varma M M Marketing Management

E	valuation Type	Marks
End Sen	nester Evaluation	70
Continuo	ous Evaluation	30
a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	100

KU2DSCBBA104:EMERGING APPLICATIONS IN MANAGEMENT

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
II	DSC	100-199	KU2DSCBBA104	4	4

Learning	Approach (Hou	Mar	ks Distribut	ion	Duration of	
Lecture	Practical/ Internship	Tutorial	CE	ESE	Total	ESE (Hours)
4	0	4	30	70	100	2 hrs

Course Description: This course introduces the students to the emerging trends of management and wide variety of their applications for business and making them aware of issues involved in their management.

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	To acknowledge the role of attitude, belief, behaviour and ethics on quality	U
2	To identify the obstacles to change along with the techniques that reduce change resistance	A
3	To learn analytical and practical foundations and anticipate potential crisis and develop methods of minimising damage	E
4	To improve content management process including automated content creation, personalisation and analysis	С

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

		PSO 2					
CO 1	√			√			
CO 2		√			√		
CO 3			√				√
CO 4			√			√	
CO 5	✓			✓			

COURSE CONTENTS

M O D U L E	U N I T	DESCRIPTION	HOURS		
	MO	DULE TITLE: Quality Management and Control	15		
	1	TQM			
		a) Meaning - principles			
				b) Components of TQM	
1				c) TQM tools: Benchmarking - control charts -Pareto Chart -	
-		Fishbone Diagram - Six Sigma - Kaizen			
	2	Quality control and management- Meaning of quality control-			
		Consequences of poor quality management			
	3	Quality leadership- Meaning- Importance of leadership			
		in quality management			

	MODULE TITLE: Change Management	15
2	a) Concept of change and change management - Resistance to change Benefits of change management	
	b) Factors contributing to change.	
	c) Types of change management	

	d) Strategies for change management	
1		
1		
1		

	MO	DULE TITLE: Crisis management and Stress Management	15
2		a) Meaning and Types of Crisis	
3		b) Crisis management –Meaning, Features, importance and Stages	
	1	c)Crisis management strategy	
		Stress –Meaning and Causes	
	2	Stress Management-Meaning- Techniques of managing Organisational stress	

	MO	DULE TITLE: Artificial Intelligence in Management	10
1		a) AI applications in Business management	
7	1	b) Role and benefits of AI in business	
		c) Impact and challenges of AI in business	

	Teacher Specific Module	5
5	Directions: For achieving better results among students, the teachers can make use of case studies, role play and management games for improving the knowledge level and thereby acquire practical skills for realistic applications.	

- 1. Prof. S K Sarangi; Total Quality Management, Asian Books Pvt. Ltd.
- 2. Dr. Anupama Vinayak; Management of Crisis in Business, Sumit Enterprises.
- 3. Dr. T Sobha Rani, Mrs. L Prathiba; Stress Management, Himalaya Publishing House.

Suggested Readings:

1. V Nilakant, S Ramnarayan; Managing Organisational Change, Sage Publishing

2. Malay A Upadhay; Artificial Intelligence for Managers, BPB publications.

E	valuation Type	Marks
End Sen	nester Evaluation	70
Continuo	ous Evaluation	30
a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	100

KU2MDCBBA100:E-COMMERCE

Semester	Course Type	Course Level	Course Code	Credits	Total Hours
II	MDC	100-199	KU2MDCBBA100	3	3

Learning	Approach (Hou	Marks Distribution			Duration of	
Lecture	Practical/ Internship	Tutorial	CE	ESE	Total	ESE (Hours)
3	0	0	25	50	75	1.5

Course Description: This course introduces the students to the concept of E-Commerce and helps them to understand its significance in the present day digital society.

Course Prerequisite: NIL

Course Outcomes:

CO No.	Expected Outcome	Learning Domains
1	Familiarize the basic concepts and methods of e-commerce to students	U
2	Understand how e-commerce affects today's business world	An
3	Identify the precautionary measures to be followed while entering in online transactions	A
4	Analyse factors influencing the success of e-commerce.	An

^{*}Remember (R), Understand (U), Apply (A), Analyse (An), Evaluate (E), Create (C)

Mapping of Course Outcomes to PSOs

		PSO 2					
CO 1	√			√			
CO 2		√			✓		
CO 3			✓				√
CO 4			✓			√	
CO 5	✓			✓			

COURSE CONTENTS

M O D U L E	U N I T	DESCRIPTION	HOURS
	МО	DULE TITLE: INTRODUCTION TO E-COMMERCE	10
	1	Definition and scope of e-commerce	
1	2	Historical evolution of e-commerce	
_	3	Importance of e-commerce in business landscape	
	4	Types of e-commerce	
	5	E-commerce business models	

		DULE TITLE: E-COMMERCE MARKETING AND CUSTOMER LATIONSHIP MANAGEMENT	15
	1	Digital marketing strategies for e-commerce - search engine optimization (SEO) - social media marketing	
2	2	Email marketing and customer engagement	
	3	E-commerce and customer relationship management - building customer loyalty	
	4	Sales strategies in e-commerce	
	5	Handling returns and customer support	

		DULE TITLE: E-COMMERCE ANALYTICS AND RFORMANCE MEASUREMENT	10
	1	Importance of analytics in e-commerce	
3	2	Key Performance i=Indicators for e-commerce decision	
3	3	E-commerce logistics and supply chain management - order fulfilment in e-commerce	
	1	Introduction of a commono with traditional avants shain	
	4	Integration of e-commerce with traditional supply chain	
		DDULE TITLE: EMERGING TRENDS IN E-COMMERCE	10
4	MC	DULE TITLE: EMERGING TRENDS IN E-COMMERCE	10
4	M C	DDULE TITLE: EMERGING TRENDS IN E-COMMERCE Artificial intelligence and machine learning in e-commerce	10
4	MC	DULE TITLE: EMERGING TRENDS IN E-COMMERCE	10
4	M C	DDULE TITLE: EMERGING TRENDS IN E-COMMERCE Artificial intelligence and machine learning in e-commerce	10
4	1 2	DULE TITLE: EMERGING TRENDS IN E-COMMERCE Artificial intelligence and machine learning in e-commerce Augmented reality and virtual reality applications	10

	Teacher Specific Module	5
5	Directions: Teachers may ask students to develop a thorough understanding about the innovative e-commerce practices adopted by leading companies in the market	5

- 1. Laudon, K.C. and Traver, C.G. (2020). E-commerce 2019: Business, technology, society. Pearson.
- 2. Efraim, T., David, K., Jae, K. L., Ting-Peng, L., & Deborrah, C. T. (2015). Electronic Commerce: A Managerial and Social Networks Perspective Eighth Edition. Springer.
- 3. Laudon, K. C., & Traver, C. G. (2014). E-commerce Essentials (Vol. 327). London, UK:: Pearson.
- 4. Qin, Z. (2010). Introduction to E-commerce. Springer science & business media.

E	valuation Type	Marks
End Sen	nester Evaluation	50
Continuo	ous Evaluation	25
a)	Test Paper- 1	
b)	Test Paper-2	
c)	Assignment	
d)	Seminar	
e)	Book/ Article Review	
f)	Viva-Voce	
g)	Field Report	
	Total	25